

**NR\_key\_name:** DF20F8CB6CC474E88525631D0057D920  
**SendTo:** CN=Tom Samoluk/O=ARRB @ ARRB  
**CopyTo:** CN=Tim Wray/O=ARRB @ ARRB;CN=Jeremy Gunn/O=ARRB @ ARRB  
**DisplayBlindCopyTo:**  
**BlindCopyTo:**  
**From:** CN=Douglas Horne/O=ARRB  
**DisplayFromDomain:**  
**DisplayDate:** 05/01/1996  
**DisplayDate\_Time:** 12:12:51 PM  
**ComposedDate:** 05/01/1996  
**ComposedDate\_Time:** 11:59:32 AM  
**Subject:** Draft Letter to Randy Robertson  
1. Tom, Dr. Robertson left a voice mail for me last Friday requesting that a referred document be released. (I filed a call report in the Public Contacts Data base.) 2. I have drafted a letter reply for you to send him, if you deem it appropriate. My strategy is twofold: the document just changed to "Open in Full" status (per Joe Freeman), and I concur with Joe that we might as well send this short 4-page document to Dr. Robertson as a courtesy, since the action was just taken and he was not likely to have known about it. Second, I would like researchers to begin to understand that they should contact you on these matters, and not individual staff members--this letter will also accomplish that purpose. 3. No matter how polite, well-intentioned, or innocuous each of these requests may be on an individual basis, I am too busy now to pursue them unless directed to do so by senior staff. If I were to continue to pursue these requests, they would only increase in frequency, and my time would be increasingly misallocated away from more urgent taskings.4. Henceforth I will log all such incoming calls in my Public Contacts data base, and unless the call is a response to an ARRB question or request, I will endeavor to refer them directly to you.5. My draft letter for you to send back to Dr. Robertson is being routed to you through Tim Wray. END  
**Body:**  
**recstat:** Record  
**DeliveryPriority:** N  
**DeliveryReport:** B  
**ReturnReceipt:**  
**Categories:**