May 31, 1996

Mr. Martin D. Ford Vice President, Sales & Marketing Network Video 5600 General Washington Drive Suite B-212 Alexandria, VA 22312

Dear Mr. Ford:

I would like to take this opportunity to thank you and the staff at Network Video for your efforts in duplicating a film for us on Tuesday, May 28, 1996.

We appreciate you handling our request and expediting the job so quickly. It is my understanding that you devoted all of your efforts to this job in order to meet our deadline, and for that we are grateful. The hard work on the part of Network Video contributed greatly to a successful media event.

Sincerely,

David G. Marwell Executive Director