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INFORMATION REPORT INFORMATION REPORT
CENTRAL INTELLIGENCE AGENCY

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COUNTRY Cuba	REPORT NO. CSCI-316/02300-65
SUBJECT Telephone System in the Direccion General de Inteligencia (DGI)	DATE DISTR. 2 June 1965
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SOURCE: A former Cuban IS officer who served with the Cuban Intelligence Service until April 1964.

- In addition to the ordinary telephone system in Havana, there is a government telephone system which uses the exchange name PIZARRA, connecting all offices of government organizations and government-sponsored enterprises. Each government office or enterprise has at least one PIZARRA telephone which is distinct from the regular telephone system. In the Direccion General de Inteligencia (General Directorate of Intelligence - DGI) Headquarters, there is a PIZARRA telephone controlled by Manuel PIÑEIRO Losada's secretary, "Vidalina", who works in "M" building. If any member of the DGI wishes to call anyone on sensitive business through the PIZARRA exchange, he may either state his requirements to Vidalina, who will make the call for him and report the information back when she has acquired it, or go to "M" building and make the call himself on the PIZARRA telephone. With the exception of PIÑEIRO's residence and office, where he has his own PIZARRA telephone, no other DGI office has a PIZARRA telephone. There is no directory for PIZARRA numbers and it is not a dial system, but works through a central switchboard with operators; it is considered secure. The caller picks up the telephone and gets an operator on the central PIZARRA switchboard; the caller asks for the office to which he wishes to speak, and, if he knows, asks for the person to whom he wishes to speak. A DGI officer whose office is outside of "M" building may call into "M" building on the regular line (23-2555) and ask for Vidalina.
- Each DGI office has a number of private (as opposed to PIZARRA) telephones. In the Departamento de Liberacion Nacional (National Liberation Department - LN), outside the "M" building headquarters, for example, there are six telephones. From these telephones one dials any number in the telephone directory, private or a government office number, direct. For internal calls within the DGI,

5
4
3
2
1

5
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1

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WHC/CA	WE/5/R	CI/LIA	IE			LX-2350	
WHC/NO	WE/	CI/R&A	3 IE			NP (AMNG-1)	
WHC/RE	(1)			L/WASH		CSCI-316 02300-	
WHC/OS	5	RID/AN	1			65	
WHC/WAVE	1					COORDINATING	
TOTALS WHC 8 (1), WE 1 (1), CI 4, RID 1						LIAISON *	LD:et

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an officer calling from the DGI private telephone need dial only into the switchboard and ask for an extension.

3. The Cuban telephone system formerly used a number-letter dial code, but in 1964 letters had long been abolished and only numbers were used. The number-letter equivalents are:

1 - no letter	2 - B	3 - ?
4 - I.	5 - A	6 - M
7 - U	8 - W	9 - X